

# Positive Communication & Conflict Management: Solving the Puzzle

101 S. Ravenel St. Florence SC 29501  
Suite 350

Friday, November 15, 2024

9:00 am—4:00 pm

## DESCRIPTION

Differing conflict management styles and ineffective communication often generate problems within organizations. Through the use of teams working together to build a simple puzzle, while being restricted in the ways they will be allowed to communicate, the participants of this workshop will fully experience the natural way people within organizations attempt to solve conflict through ineffective means. This experiential exercise will anchor into the participants' minds the value of collaboration and help teach the highly effective communication skills needed to create an atmosphere of true team work.

## OBJECTIVES

*Upon completion of this course, the participant should be able to:*

1. Learn the five most effective communication skills for reducing tension and conflict in any conversation.
2. Learn the five different conflict management styles and be able to determine the instances for which each style is most effective.
3. Practice team-work and collaborative problem solving in order to anchor their learning.
4. Model the skills they learn.

## TARGET AUDIENCE

Counselors & Therapists, Social Workers, and any other interested healthcare professionals.

Fee:

\$45 Consortium Member

\$90 Non-Consortium Member

Deadline: 11/14/2024

## CREDIT

**AHEC:** This program is approved for 0.55 CEU's (5.5 clock hours) by Pee Dee AHEC and meets SC AHEC Best Practice standards. Participants must attend 90% of the program and complete an evaluation in order to receive a certificate of attendance. No partial credit will be given.

**Counselors and Therapists:** This program is approved for 5.5 hours of continuing education credit. The South Carolina AHEC system is recognized as a permanent sponsor of continuing education by the South Carolina Board of Examiners of Licensure of Professional Counselors, Marriage and Family Therapists, and Psycho-Educational Specialists. {Provider number is #65}

**Social Workers:** Pee Dee AHEC, as part of the SC AHEC System, is an approved provider of CE for social workers. This social work program is approved for 5.5 hours of non-social work credit hours.

## INSTRUCTOR

David A. Kahn, PhD, LPC, LPC/S is the founder, President and owner of The Counseling Center of Florence, LLC. With more than 30 years of experience providing counseling services for adolescents, adults, couples, and families experiencing relationship conflict, blended family issues, substance use disorder issues, depression, anxiety, work and social-related issues. Dr. Kahn offers a range of techniques and methods appropriate for each client's individual needs, including cognitive behavior therapy (CBT), person-centered therapy, family-systems therapy, and motivational interviewing techniques among others.

To register, please visit  
[www.scahec.net/learn/login](http://www.scahec.net/learn/login)

For questions, please contact

Kimberly Morris

843-777-5352 or

[Kimberlymorris@mcleodhealth.org](mailto:Kimberlymorris@mcleodhealth.org)



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