



WORKPLACE ISSUES

Today's workplace presents a variety of challenges. Leadership experts have identified a number of chronic problems/concerns facing organizations today. These include: lack of a shared vision/values, no strategic path, poor alignment, wrong style, poor skills, and low trust. Each of these concerns are often escalated by a lack of communication and escalating conflicts creating low morale and motivation as well as high turnover rates. This workshop will discuss the chronic concerns as well as ways to address each concern and create a healthy workplace. This workshop is designed for both supervisors and supervisees as we all play a role in advancing healthy workplace habits.



OBJECTIVES

Upon completion of this program, the participant should be able to:

1. Define chronic organizational concerns.
2. Discuss ways to address workplace concerns.
3. Review conflict de-escalation techniques.
4. Identify communication techniques to build a healthy workplace environment.

FEE

Consortium Member: \$40

Non-consortium Member: \$80

CREDIT

AHEC: This program is approved for 0.3 CEU's (3.0 clock hours) by Pee Dee AHEC and meets SC AHEC Best Practice standards. Participants must attend 90% of the program and complete an evaluation in order to receive a certificate of attendance. No partial credit will be given.

Counselors and Therapists: This program is approved for 3.0 hours of continuing education credit. The South Carolina AHEC system is recognized as a permanent sponsor of continuing education by the South Carolina Board of Examiners of Licensure of Professional Counselors, Marriage and Family Therapists, and Psycho-Educational Specialists. {Provider number is #65}

Registered Nurses: Pee Dee Area Health Education Center is approved as a provider of nursing professional development by South Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. This nursing continuing education awards 3.0 contact hours upon successful completion.

Social Workers: Pee Dee AHEC, as part of the SC AHEC System, is an approved provider of CE for social workers. This social work program is approved for 3.0 hours of social work credit.

SPEAKER

Francine "Cookie" Muscarella, LMSW, LCSW

Cookie holds a bachelor's degree and Masters degree in Social Work from the State University of New York at Buffalo. Throughout her career, she has worked with various populations in the role of therapist, supervisor, agency director, adjunct professor, presenter and consultant. Working with children, teens, families, women, veterans, active duty military members, and the mentally ill have given her a broad range of exposure to both common and specific issues of these groups. Both teaching and consulting have provided her with the joy of sharing her personal experiences as continuing the process of life-long learning.



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